

1. (canceled)
2. (canceled)
3. (previously presented) Apparatus comprising:
 - a) a self-service kiosk which dispenses articles, currency, or communication services; and
 - b) within the kiosk,
 - i) a steerable beam microphone array, having multiple lobes;
 - ii) means for sampling lobes, and
 - A) distinguishing the difference between speech content and noise content from sound signals received by each lobe,
 - B) identifying lobes having a relatively high speech content,
 - C) identifying lobes having a relatively low noise content, and
 - D) actuating a lobe having both a relatively high speech content and relatively low noise content.
4. (original) Apparatus according to claim 3, and further comprising:
 - c) speech recognition means for recognizing speech contained in the lobe actuated.
5. (original) A method, comprising the following steps:
 - a) maintaining a self-service kiosk which dispenses articles, currency, or communication services;
 - b) maintaining a beam-steerable microphone array at the self-service kiosk;
 - c) measuring noise content and speech content of several lobes of the array;and

- d) selecting a lobe which carries
 - i) larger speech signals than other lobes and
 - ii) smaller noise signals than other lobes.

6. (previously presented) Method according to claim 5, and further comprising the step of:

- e) receiving signals from the lobe selected, and performing speech recognition on the data.